

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED TIRUPATI

On this the 29th day of February 2020

C.G.No:251/2019-20/Vijayawada Circle

Present

Sri. Dr. A. Jagadeesh Chandra Rao
Sri. Dr. R. Surendra Kumar

Chairperson
Independent Member

Between

D. Venkateswara Rao,
C/o.Surya Prakash,
Kondaparva (V),
Vissannapet (P) & Mandal,
Guntur -Dist.

Complainant

AND

1. Deputy Executive Engineer/O/Vissannpet
2. Executive Engineer/O/Nuzvid

Respondents

ORDER

1. Complainant presented a complaint before this forum stating that respondents have released new agriculture services to him without providing LT network and requested to resolve their grievance.
2. Respondent No. 2 submitted his written submission before this forum wherein he stated that the assistant engineer had completed the work of erecting 11KV line, transformer and AB cable to the complainant. Respondent No. 2 had also submitted the statement of the complainant addressed to the respondent wherein he informed that the Assistant Engineer had executed the line erection work and his grievance was resolved.
3. Complainant when contacted over phone by this Forum on 27.02.2020 at 10:45 A.M. he expressed satisfaction for resolving his grievance.

DESPATCHED
DATE 03/03

4. Since the grievance of the complainant was resolved by the respondents accordingly the case is disposed off.

If aggrieved by this order, the Complainant may represent to the **Vidyut Ombudsman, Andhra Pradesh**, 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008, within 30 days from the date of receipt of this order.

This order is passed on this, the day of 29th February 2020.

Sd/-
Independent Member

Sd/-
Chairperson

Forwarded By Order



Secretary to the Forum

To

The Complainant

The Respondents

Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

Copy to the Nodal Officer (Executive Director/Operation)/CGRF/APSPDCL/TPT.

Copy Submitted to the Vidyut Ombudsman, Andhra Pradesh , 3rd Floor, Sri Manjunatha Technical Services, Plot No:38, Adjacent to Kesineni Admin Office, Sri Ramachandra Nagar, Mahanadu Road, Vijayawada-520008.

Copy Submitted to the Secretary, APERC, 11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Lakdikapool, Hyderabad- 500 004.

DESPATCHED
DATE 29/2/20